

# **NOW AVAILABLE:** ONLINE BILL PAY

As part of our ongoing commitment to resident satisfaction, we are making bill pay even easier with online payment options that fit your needs.



# Pay Anytime. Anywhere.

Bill pay just got easier with options to pay your invoices electronically, online, or over the counter. Our new payment options allow you to take control of your payments anytime, anywhere.



### Easy

Easily access your account to setup recurring monthly auto payments or pay one time invoices for options that work for you. Need a reminder? We've got you covered with email reminders to keep your payments on-time and ahead of schedule.



#### CONVENIENT

Pay from the convenience of your home or on-the-go 24/7. Prefer in-person? We've got you covered with our easy-to-use point of sale system at the counter.



### **SECURE**

Rest easy knowing your sensitive data is fully secure with the highest level of data security and integrated fraud prevention capabilities.

## **Pay Your Way**

#### ECheck / ACH

Make a one-time payment with an electronic check or debit/credit card.

#### **Auto Pay**

Setup recurring monthly payments using your credit/debit card or bank account. Or opt to receive text notifications that allow payments right from your mobile phone.

#### Desktop or Mobile Pay

Login to your account from your computer or mobile device for on-the-go payment options.

#### Pay Over the Phone

Easily make a one-time payment through the Interactive Voice Response (IVR) system for quick, automated service.

IVR Phone Number: 269-528-6776

#### Credit Card Fees

#### **Property Tax:**

2.8% +\$0.50 per transaction

#### **Utility Billing:**

2.95% +\$0.50 per transaction

#### **Miscellaneous:**

2.95% +\$0.50 per transaction

#### **ACH Fees**

\$3 per transaction

up to \$1,000

\$6 per transaction up to \$5,000

\$12 per transaction

Payments Accepted















